

The Bostwick-Braun Company's Response to COVID-19

April 1, 2020

Dear Valued Customer,

While the corona virus COVID-19 outbreak is creating uncertainty, the Bostwick-Braun family of companies remains fully open for business supplying our hardware and supply retailers, industrial manufacturing and construction customers in all geographies we service. Our priority remains protecting the health of our employees and community while striving to deliver the same outstanding support to our valued customers and suppliers.

To that point:

- We have moved the large majority of our office employees to operate remotely to ensure business continuity in our operations and the highest level of service and support to our customers.
- In our warehouses, we have implemented aggressive safety measures following the latest CDC guidelines and government regulations to reduce the risk of COVID-19 to our team and ensure that we are here for you.
- Our Sourcing team has been in constant communication with our suppliers and logistics to gauge any potential impact on product availability and minimize any disruption.

We will continue to closely monitor the situation and advise all affected parties of changes. Please contact your sales representative with any concerns specific to your account. Our teams possess a wealth of knowledge and can offer alternative solutions should your organization experience supply chain challenges.

As always, we appreciate your continued partnership and look forward to working together to surmount these present challenges.

Sincerely,



Mark Christie

President & CEO | The Bostwick-Braun Company



7349 Crossleigh Court – Toledo, OH – 43617

Main Line 419-259-3600